

Strategy 2024-2026

Vision

Sustainable and fair
water regulation for
New South Wales

Purpose

We build public trust and confidence as a regulator by:

- educating, enabling and encouraging people to actively comply with natural resources laws
- enforcing the law to provide a deterrent, and to ensure fairness for the compliant
- championing improvements to the management of natural resources.



What we do

As set out in the *Natural Resources Access Regulator Act 2017*, our principal objectives are:

- to ensure effective, efficient, transparent and accountable compliance and enforcement measures for the natural resources management legislation
- to maintain public confidence in the enforcement of the natural resources management legislation.

Our regulatory priorities focus on areas, activities or industries that may breach water laws or pose risks to the environment or community. Our work centres on **Priority projects** and **Enduring priorities**, helping us direct effort where it's needed most.

Regulatory commitments



1. We will prioritise safety – everyone home safe every day.
2. We will firmly, fairly and consistently enforce the law.
3. We will use a risk-based, outcomes focused, evidence-led approach to compliance.
4. We are fiercely independent and ethical, always acting in the public interest.
5. We will innovate and continually improve our practice to deliver the most efficient, effective, world class regulation.
6. We seek voluntary compliance and will invest in educating water users.

How we will do it



Regulatory leadership

Organisational
regulatory leadership
through learning and
innovation to achieve
outstanding results



Culture

Ongoing commitment
to modelling the 'NRAR
Way' and building a
learning culture that
drives regulatory
outcomes



Safety

Every person
home safe
and well
every day



Profile

Promoting NRAR's
activities to deter
offenders, boost
compliance and
improve public
perception



Relationships

Educate, enable
and encourage
compliance
while building
community
confidence



Intelligence-led regulation

Intelligent analytics
and systems to
inform, guide and
increase our reach
and impact



Performance

Efficient,
effective,
accountable and
transparent ways
of working