

# Natural Resources Access Regulator

Minutes of the meeting of the NRAR Board –31 July 2023



## Details

**Meeting:** #70

**Location:** Hosted at King St Sydney and via TEAMS video/teleconference

**Date/time:** Monday 31 July 2023, 12:30 pm

**Board Attendees:** Bruce Brown (A/Chair), Ilona Millar (member), Phil Duncan (member)

**NRAR Invitees** Grant Barnes (CRO), Russell Johnston (EO), Sharon Ryan (Manager, Board & Executive Services- Secretariat)

**Other Invitees:** Listed next to relevant agenda item

**Apologies:** Craig Knowles (Chair)

## Meeting opened:

## Minutes and actions from this meeting

No.	Issue	Action	Responsible
1	Declaration of conflicts of interests.	Noted by the board.	SR
	No other declarations were made.	Carried	
a	Formally endorse Minutes of the board meeting 21 June 2023	The board resolved that the amended minutes of the meeting held on 21 June 2023 be recorded as a true and accurate record.	SR
		Carried	

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b	Formally endorse board meeting evaluation paper – 21 June 2023	July evaluation paper will be completed by Phil Duncan	PD/SR
2	<p>CRO Update</p> <p>The CRO update was taken as read.</p> <p>The CRO highlighted</p> <ul style="list-style-type: none"><li>the commencement of the initial stages of implementing the E3 program to procure a case management system, noting further information will be provided on this at the August meeting.</li><li>NRAR's presence at WaterNSW Customer Advisory Group meetings over the past weeks. Feedback was received on NRARs compliance and enforcement activities.</li></ul>	<p>The board noted the paper as presented.</p> <p>Carried</p>	GB/SR
3	<p>FOR DECISION: CRO 2022/23 Performance Review Paper provided</p> <p>The board discussed the paper presented, making commentary on each</p>	<p>The board reviewed the paper, adding their commentary for further review and discussion with board Chair upon his return.</p> <p>The paper will be ratified at the August board meeting.</p>	SR
4	<p>CONFIDENTIAL – LAW ENFORCEMENT – General update</p> <p>Invitee: Sarah-jane Morris, Lisa Stockley</p> <p>Ms Stockley and Ms Morris provided an update.</p>	<p>The board noted the paper as presented.</p> <p>Carried</p>	SJM/LS

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5	Regulatory Initiative Enduring Priority 2 Invitee: Ian Bernard/ Paper provided  Mr Bernard provided an update on Regulatory Initiatives' plan to act on NRAR's Enduring Priority 2, to protect cultural and spiritual values in water	The board adopted the paper as presented  Carried	IB
6	Revised 2023/24 Regulatory Priorities Invitees: Catherine Stokes Paper provided  Ms Stokes gave a short summation of the paper presented.	The board noted the works undertaken to date to deliver on the annual priorities and endorsed the addition of overdrawn accounts and Non-Urban Metering review.  Carried	CS
7	Non-urban metering regulation review Invitees: Catherine Stokes Verbal update  Ms Stokes provided a condensed summary of the NUM review and its focus areas.	The board noted the information provided and sought further advice at the August 2023 meeting.  Carried	CS

No.	Issue	Action	Responsible
8	Finance update Invitees: Ila Lessing/ Ibby Yunusa  Ms Lessing and Mr Yunusa provided an update to the board on the previously reported Financial Risk (Organisational Risk ID 37- Finance)	The board noted the paper as presented  Carried	IL/IY
9	General Business <ul style="list-style-type: none"><li>Dates/times of future board meetings</li><li>Board Evaluation</li></ul>	Noted  Carried	SR

**Meeting closed:** 2:42 pm

**Next meeting:** Wednesday, 16 August 2023