# NRAR Strategic Plan 2021-2023

## Our purpose

We build public trust and confidence as a regulator by:

Educating, enabling, and encouraging people to actively comply with natural resources laws

**Enforcing the law** to provide a deterrent, and to ensure fairness for the compliant; and

**Championing improvements** 

to the management of natural resources

## Our vision

Together, we create thriving environments, communities and economies

information

A stride towards maximising and

to enduring outcomes

measuring our impact and contributions

External relationships

Effective engagement with stakeholders to promote

transparency and accountability

in the management of natural

#### Our values

Daring. Collaborative, Creative, Kind, Inclusive, Integrity

## What we do

Ensure effective, efficient, transparent and accountable compliance and enforcement measures for the natural resources' management legislation

Maintain public confidence in the enforcement of the natural resources' management legislation



# Strategic goals



Outcomes and benefits to the people, environment, and economy of NSW

Outcomes driven by innovation and targeted programs-based work, that enable lawful activity and encourage widespread voluntary compliance

Change will come by delivering strategic outcomes and benefits from service driven by innovation and continuous improvement

### People and culture



An organisational culture that embraces learning, innovation and achieves outstanding results and achieves cured reflected by actions

A confident regulator is a regulator that develops and improves



#### Leadership

protect our independence

resources in NSW

To build public trust and confidence and

A sharp focus on leading regulation and being a role model

Regulatory systems and

An intelligent use of analytics

increase our reach and impact

and systems to inform, guide and

To become a leading regulator

# **Key Targets**



100% of compliance programs

show improvement in compliance rates





90%

rate of compliance action for high risk cases; year on year reduction in case duration



Proactive release of planned compliance program **final reports** to industry and public



80%

of all licensing and approvals determined within 3 months



planned programs show industry are actively participating in compliance improvement



>75%

of employee engagement aspiring to be a top 10% public sector agency



**Natural Resources Access Regulator**